

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 30th day of January' 2023

C.G.No.61/2022-23/Tirupati Circle

Present

Sri. K.Rama Mohan Rao

Sri.S.L.Anjani Kumar

Smt. G.Eswaramma

Chairperson (I/c) &

Member (Finance)

Member (Technical)

Independent Member

Between

V.Radhakrishnaiah,
S/o.V.Jayaramaraju,
1-66,MuslimStreet,
Papanaidupeta (P)& (V),
Yerpedu (M),
Tirupati Dt.

Complainant

AND

1. Asst. Accounts Officer//ERO/Srikalahasti
2. Deputy Executive Engineer/Rurals/Srikalahasti

Respondents

ORDER

1. The case of the complainant is that he is having 2 No's. Domestic services vide SCNos. 5433514001572 & 5433514001575 and department issued additional load notice for 3KW for Rs.4,368/- to both the domestic services on 17.6.2021. The complainant given representation to the department on 3.8.2021 stating that at the time of inspection tenants are not residing in both the premises and also stated that the total connected load is only 2KW in both the premises. Hence requested to revise the additional load notices issued to both services to 1KW excess load.
2. The case was registered as C.G.No.61/2022-23/Tirupati Circle and sent to Respondents for written submissions.
3. Respondent.No.1 submitted written submission stating that an additional load case was booked for services 1) SC No. 5433514001572 and 2) 5433514001575 for an amount of Rs.6,268/- and Rs.6,268/- respectively during 7/2021. Further stated that the complainant approached the department for reduction of additional load, but as per records the 3KW

additional load case was booked against the said services, but the complainant has not paid the additional load amount. Hence the payments were not effected in the consumer master. The written submissions submitted by the respondent. No.1 is not relevant to the case. Hence the written submission submitted by the Respondent.No.1 cannot be considered.

4. Respondent.No.2 has submitted written submissions stating that the DPE wing had inspected the consumer premises having services vide SC No's.5433514001572 and 5433514001575 in the G+2 multi storied building and registered additional load cases vide case numbers DPE/TPTR/SKHR/10980/21 and DPE/TPTR/SKHR/10982/21 respectively in July'2021. The notices were served to the complainant for payment of development charges to regularize the load as per the demand. The consumer approached their office for withdrawal of the case or reduce the load on the basis of tenants not residing in the premises and the same was explained to the complainant for payment of development charges to regularize the load with 3 KW. But the consumer not turned up for payment.

Further stated that as per the Hon'ble AERC revision of development charges in 2022 the charges has been effected for non-payment cases as on January'2022. The revised demand also served to all non-payment consumers including this consumer. At that time the consumer shown the willingness to pay the old demand and refused to pay the new demand charges even after clarifying about the revised rates and the same was rejected at ERO counter to pay the old rates. Hence requested to close the case.

5. Personal hearing through video conferencing (VC) was conducted @ 11.30Hrs on 13.12.2022. Complainant sent a letter on 12.12.2022 requesting to permit his father to appear before VC on behalf of the complainant, as he is in Bangalore and there are heavy rains and orange alert also announced. EE/R/Tirupati, AE/O/Papanaidupeta and complainant's father V. Jayaramaraju present.

EE/R/Tirupati stated that the complainant's building is G+2 and is having 6 Nos. services. On 17.6.2021 DPE wing booked 2 No's. Additional load cases against 2 No's. Services bearing SC No's. 5433514001572 & 5433514001575.

The complainant's father Mr.V.Jayaramaraju has stated that the department booked 2 No's additional load cases for each 3KW load against service numbers vide SC Nos.

5433514001572 & 5433514001575. Hence requested to reduce the load to 1KW and issue revised additional load notices.

This forum directed the respondents during video conferencing to re-inspect the premises and submit report to take up the case.

6. The Dy.EE/O/R/Srikalahasti along with the AE/O/Papanaidupeta inspected the premises on 20.1.2023 and submitted Inspection Notes to this forum on 21.1.2023 for both services vide SCNos.5433514001572 and 5433514001575 the details of the inspection notes are as follows:-

SCNo.5433514001572-

Meter particulars: -

M.No:3359585, Capacity: 5-30A, Make:HPL check reading: 7168.

Connected load at the time of inspection on 20.1.2023 is as follows:-

1. Fans	4 x 60 W	240 Watts
2. Tube Lights	2 x 40 W	80 Watts
3. LED Bulbs	1 x 40 W	40 Watts
4. Exhaust Fan	1 x 60 W	60 Watts
5. AC (1.5 Ton)	1500 W	1500 Watts
6. Fridge	1 x 240 W	240 Watts
7. Washing Machine	1 x 240 W	240 Watts

Total connected load in Watts = 2400 Watts

Contracted load of the service as per Ledger: = 1000Watts

Additional load connected = 1400Watts round 2000Watts.

SC No.5433514001575

Meter particulars: -

M.No:33764368, Capacity: 5-30A, Make:HPL check reading: 6473

Connected load at the time of inspection on 20.1.2023 is as follows:-

1. Fans	1X60 Watts	= 60Watts
2. Tube lights	3 X 40 Watts	= 120Watts
3. Exhaust Fan	1 X 60 Watts	= 60Watts

4.	CFL	2X 60 Watts	= 120Watts
5.	Heater	1 X1000 Watts	= 1000Watts

Total connected load in Watts = 1360 Watts

Contracted load of the service as per Ledger: = 1000Watts

Additional load connected = 360Watts round 1000Watts.

7. Point for determination is whether respondents are entitled to revise the Additional load notice issued to the 1) SC Nos. 5433514001572 & 2) 5433514001575 or not?

1. Conclusion for SC No.5433514001572:-

As per the inspection notes (Re-inspected) submitted by the Dy.EE/O/R/Srikalahasti, it is observed that, the complainant exceeded the contracted load of 1000watts by connecting additional load of 1400watts. Hence respondents are directed to revise the Additional load notice to 2000 Watts (Excluding already existing contracted load of 1000 watts) and serve the notice to the complainant within 7 days from the date of receipt of this order and report compliance within 15 days thereon.

On receipt of the revised additional load notice from the respondents, the complainant is also advised to pay additional load deposit amounts for 2KW load as per Lr.No. APERC/Secy/F.No.S-19 (Vol-II)D.No.694/21 Date: 31-12-2021 of Reg. 06 of 2021 came into force w.e.f. 31.12.2021 onwards issued by Hon'ble APERC within 15 days to avoid disconnection of the said service.

2. Conclusion for SC No.5433514001575:-

As per the inspection notes (Re-inspected) submitted by the Dy.EE/O/R/Srikalahasti, it is observed that the complainant exceeded the contracted load of 1000watts by connecting additional load of 360watts. Hence respondents are directed to revise the Additional load notice to 1000 Watts (Excluding already existing contracted load of 1000 watts) and serve the notice to the complainant within 7 days from the date of receipt of this order and report compliance within 15 days thereon.

On receipt of the revised additional load notice from the respondents, the complainant is also advised to pay additional load deposit amounts for 1 KW load as per Lr.No. APERC/Secy/F.No.S-19(Vol-II) D.No.694/21 Date:31-12-2021 of Reg. 06 of

2021 came into force w.e.f. 31.12.2021 onwards issued by Hon'ble APERC within 15 days to avoid disconnection of the said service.

The point answered accordingly.

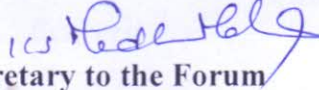
8. Accordingly the complaint is disposed off.

Sd/-
Member (Technical)

Sd/-
Independent Member

Sd/-
Chairperson (I/c)

Forwarded By Order


Secretary to the Forum

This order is passed on this, the day of 30th January '2023

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

To

The Complainant

The Respondents

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/
APSPDCL/Tirupati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.